



SUBSCRIPTION AND RENEWAL QUESTIONS

Q: When is my subscription due for renewal?

Your subscription will be due for renewal at the end of your subscription period. To view details of your subscription term, log on to the [iGolf platform](#) and click on 'My Account'. Your term can be found under 'Invoice History'. Alternatively, you can find this on your Welcome Email.

Q: How do I renew my subscription?

Your iGolf subscription operates on a rolling basis and will be automatically renewed. Payment is automatically taken from the billing card that you used for registration (or any updated card) at the end of your subscription period.

We will send you an email approximately 11 months after your subscription start date, and a further email one week prior to your subscription renewal date. In this you will be reminded of your renewal date, the cost to renew your subscription and the process should you wish to cancel.

If you would like to renew your iGolf subscription for another year, please take a minute to check your billing card details are still correct under 'My Account'. If all is in order, no further action is necessary.

If you do not cancel, the cost for a further 12-month subscription will be taken from your billing card using the details stored by our merchant services provider.

Q: What will happen if my billing card has expired?

If we are unable to take payment from your billing card an email will be sent to notify you that your billing card has been declined. The system will then retry the payment process, with email notifications sent to advise on the outcome.

If we have not received payment 14 days after renewal is due, you will be automatically resigned from iGolf. For further information view the iGolf [Terms & Conditions](#)

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