



BECOMING AN iGOLF SUBSCRIBER

Q: What is my membership number?

Your unique membership number is 10 digits long and will generally start with '10'. You will be allocated this lifelong membership number upon joining iGolf.

If you have previously been a member of a golf club you will not need a new number when joining iGolf. Your previous membership number remains attached to your record and will be re-instated along with your previous scoring record and Handicap Index, if this is available. Likewise, if you move from iGolf into club membership you will retain this number. Please note: this number was formerly known as a CDH number.

Once you have joined, you can find your membership number on the MyEG app or iGolf web platform once logged in, or on your iGolf welcome email.

If you previously had a membership number and are now unsure of this, please contact your previous golf club for details. Alternatively, you can contact us at igolf@englandgolf.org

Q: Who is iGolf open to?

iGolf is open to golfers who are non-club members and who have not held a membership of a golf club affiliated to England Golf in the 30 days prior to an application to join iGolf. Please note this includes all types of golf club membership.

For further details on eligibility please view the iGolf [Terms & Conditions](#).

As the World Handicap System allows professional golfers to hold a Handicap Index, professional golfers can join iGolf, providing they meet all other eligibility requirements. Any Professional joining is asked to notify the iGolf team at igolf@englandgolf.org with their membership number so this can be added to their membership record.

Q: I was previously a club member, can I join iGolf?

Previous golf club members may join iGolf once they have been left golf club membership for a period of 30 days prior to an iGolf application being made.

The exception to this would be if an affiliated golf club closed down or dis-affiliated from England Golf. Where this is the case, please contact igolf@englandgolf.org for details on how to proceed.

iGolf



@englandigolf



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@EnglandiGolf

www.Englandigolf.co.uk



During the online registration process, we carry out eligibility checks to determine the date a golfer's previous membership came to an end on the World Handicap System platform.

Q: I left my club over 30 days ago, but the system won't let me register?

If you left a golf club more than 30 days ago and are prevented from proceeding with the online registration process, please contact igolf@englandgolf.org. You may need to provide us with evidence from your previous club on when your membership expired. For further details view the iGolf [Terms & Conditions](#).

Q: As a previous club member, how can I re-instate my Handicap Index®?

Your Handicap Index and playing record is attached to your unique membership number (formerly known as CDH number). Providing you have a record on the World Handicap System platform and there are scores available from 1 January 2018, then you will be able to re-activate your Handicap Index. Without providing your unique membership number upon registration, you will be unable to transfer your playing history and Handicap Index.

Q: Why do I need to wait 30 days from leaving a club to joining iGolf?

iGolf has been designed to appeal to independent golfers, who for whatever reason, are seeking an alternative offer to club membership, but still want the opportunity to access a Handicap Index®.

In collaboration with our stakeholders, there are certain eligibility clauses within our Terms & Conditions which have been put in place. This includes a 30 day time period between a golfer leaving a golf club and joining iGolf. Whilst a golfer is unable to join iGolf during this period, you can continue to play golf and once this period has passed, you will be able to join iGolf and immediately re-activate your lifelong membership number, your previous Handicap Index and playing record.

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