



Handicap Procedures Relating to iGolf

To obtain and maintain a handicap index under the World Handicap System (WHS), there are a number of procedures to which an iGolf subscriber needs to adhere. These are aligned to the Rules of Handicapping.

Handicap Allocation: New Subscriber

New to golf or no previous club membership

- Acceptable scores to be submitted from 54 holes, made up from either 9 or 18 holes, over any affiliated course that has been rated in England including the Channel Islands and the Isle of Man
- A list of affiliated (rated) courses in England can be found on the MyEG app or at <https://www.randa.org/worldhandicapsystem/Lookup>
- All rounds must be pre-registered through the MyEG app by creating a score card.
- General play scores must be submitted via the app to be used for handicap purposes. Scores from rounds played prior to the start of your subscription will not be accepted.
- Geo-location technology is in place to ensure pre-registering the intent to post a score can only be done in close proximity to the course where the round will take place (scorecard submission can however be completed elsewhere).
- All rounds must be played with a marker/fellow player with a membership number (a member of an affiliated Club to England Golf who is registered on the MyEG app or another registered iGolf subscriber). This person should be selected as one of your playing partners at the beginning of the round.
- To ensure the integrity of handicaps, a marker verification process is in place. At the end of your round prior to submitting your score, you will be required to confirm which playing partner will verify your score.
- A handicap index is only allocated once 54 holes have been completed.

Please note it is the responsibility of the player to ensure they are utilising the app correctly and have a playing partner who can verify a score. Guidance on using the MyEG app for inputting general play scores can be [found here](#)

If the wrong course or incorrect tees are selected, a player should complete their round and submit their score and then contact igolf@englandgolf.org to request an amend. Please note, once the intent to play 18 holes has been submitted (18 hole round pre-registered), this cannot be amended to 9 holes.

Player was previously a member of an affiliated club

- A player must provide their previously allocated membership number (formerly known as a CDH Number)
- A handicap index will be allocated using this method providing the player has scores on the WHS Platform since 1 January 2018
- Where a membership number is not available, scores from a further 54 holes must be submitted (as per process for 'New to golf or no previous club membership')

Player previously held a handicap or currently holds a handicap index in another country

Details of the handicap index must be provided by email along with their membership number to igolf@englandgolf.org. A copy of the handicap record containing at least 20 scores should also be provided.

In addition:

- Scores must have a date stamp
- Scores must be recorded as adjusted gross
- Name of the course being played must be visible
- Course/slope rating and par must be included

These scores will be added to an England Golf WHS record and a handicap index allocated. Scores will be accepted from 1 January 2018.

If a player is maintaining an index in more than one country, then scores from rounds played in England must be returned to other handicapping authorities.

Scores from rounds played outside of England must be returned to their English record using the overseas score process.

Professional Golfers

The WHS allows professional golfers to hold a handicap index.

If you are a professional golfer, please ensure that you have notified the iGolf team and included your membership number at igolf@englandgolf.org so that your record can be flagged.

Submitting Scores

When submitting a score it is expected that all players do the following:

- complete their designated round
- attempt to make the best score possible

Scores submitted in the UK must be individual stroke play rounds over 9/18 holes. Scores must be posted according to the Rules of Golf. These will primarily be general play rounds.

However, competition scores will be acceptable if the competition organiser has allowed iGolf subscribers to take part (see Terms and Conditions of the competition)

General Play (within England)

- Rounds must be pre-registered.
- General play scores from within England must be submitted via the MyEG app.
- Scores must be submitted on the day of play or the day after.
- Scores must be attested (marked) by a fellow iGolf subscriber or a member of an affiliated club in England with access to the MyEG app and who has witnessed the round.

Non-Return of Scores

- Any delay in posting a pre-registered score could result in a penalty score being added to a player's record.
- Failure to submit a pre-registered score without good reason will result in a penalty score being added.

In the first instance, players will be contacted for failing to submit a pre-registered round. If no valid reason is provided or the score not submitted, a further notification will be sent advising that the player has 48 hours to resolve and/or submit the score.

Failure to do so would see the addition of a penalty score equal to course rating + course handicap being added to a player's record.

If a player needs a subsequent warning for not submitting a pre-registered score, a further period of 48 hours will be given to correct.



After this time lapse, failure to do so would result in a review by the iGolf Handicap Committee and an additional penalty score added to a player's record.

The committee could also decide that the player's handicap should be frozen, and a formal warning issued.

A formal warning would result in the withdrawal of the players handicap index.

General Play (Outside of England)

- General play scores from outside of England must be returned to iGolf within 3 weeks of the round being played.
- Where possible, scores must be countersigned by an official of the course being played (professional/manager)
- Scores must be attested (marked) by a golfer who holds a WHS handicap index.
- When submitting score cards, you must provide the following information:
 - **Date of Round**
 - **Country**
 - **Venue**
 - **Tee/Marker used**
 - **Course Rating**
 - **Slope Rating**
 - **Par**
 - **A copy of your scorecard, signed by club official and attester (marker).**
 - **Name and Local Id number of the attester (marker).**

Acceptance of scores returned outside the submission window will be at the discretion of iGolf.

Scores from outside of England cannot be used for an initial handicap allocation (as part of the first 54 holes submitted).

Competition Scores

Any score returned in an organised competition must be returned via the WHS platform by the event organiser. Scores will not be accepted manually.

If playing in a society event which is not a tournament recognised provider, a score should be returned as a general play score.



Requesting a Handicap Review

All players can request a review of their handicap index if they believe that it no longer reflects their current ability.

To assist with this assessment, the iGolf Handicap Committee requires a player to have at least 20 scores in their handicap record and at least 10 of those scores must fall within the last six months. Alternatively, a player should be able to provide details of the sudden change in ability. This may be due to an illness or injury.

Where a player doesn't have 20 scores and 10 within the last six months, a minimum of 6 scores will be requested to be submitted within a six month period, following which a review will then be conducted.

The handicap committee will then review all recent scores and establish if this reflects the index currently being used.

The committee will return a decision within 21 days and players will have a right to appeal the decision via the [England Golf Appeals procedures](#).

All decisions will be presented in writing (via email).

Annual Handicap Review

Each year between October and December the iGolf Handicap Committee will review the handicap indexes of all iGolf subscribers.

During the review, the committee will look at the player's current index and scores returned within the last 12 months. This will ensure that the allocated index is a true reflection of the player's ability.

Should an adjustment be required, the subscriber will be notified in writing (by email), offering them an opportunity to respond and, if required, provide evidence of why the adjustment shouldn't be applied. They will also be given the right to appeal the decision following the England Golf appeals process.



Leaving the iGolf programme

Joining an Affiliated Golf Club

As soon as a subscriber joins an affiliated club their iGolf subscription will end. A club membership supersedes an iGolf subscription. The following process should take place:

- A player must join their new club first to allow easy transfer of their handicap index.
- Once a player has joined the new club and provided their membership number, the new club will add them as a member on the WHS platform.
- The new club will send an auto email to England Golf to release the record via the WHS platform.
- England Golf will approve the transfer and then resign the players' record from iGolf.

Cancelling a Subscription

A subscriber may choose to leave iGolf at the end of his/her subscription year. When a player cancels their subscription, they are simply resigned from the WHS platform.

The handicap and player record will remain on the system, but a player will be marked as resigned and no longer able to use/access the WHS system including the MyEG app or iGolf platform.

Questions regarding the Rules of Handicapping

Subscribers who have questions regarding the Rules of Handicapping and the impact on their index should submit these to igolf@englandgolf.org, ensuring that they include their membership number and a detailed explanation of the question.

Further details on WHS can be [found here](#)

For details of subscriber responsibilities please see iGolf [Terms & Conditions](#)